

technotrans

power to transform

# supportapp

Impulses for the future –  
Customer service via App



# Remote Service – We stay in touch

## Live support from technotrans service technicians.

With our supportapp, we digitally close the gap between you and our service technicians. Via the visual instructions with sophisticated functions, we provide the usual high quality remote support.

In addition to the usual communication channels, we create an additional point of contact.

## Learn more how the app can support you.



Contact us with just one click on the app button or by telephone +49 (0)2583 301-2000 or via Email [service@technotrans.de](mailto:service@technotrans.de).



Prepare a virtual technician deployment: find an appointment and easily coordinate details via the app.



Our experts will give you technical support: with our real-time instructions in virtual space, every problem can be solved.

The newly developed technotrans app provides quick and uncomplicated remote support for:

- System checks
- Troubleshooting
- Installations
- Commissioning
- Updates
- Trainings

Start the virtual support with us!

## CONTACT 24/7:

Customer Service Support  
Phone: +49 (0)2583 301-2000  
Email: [service@technotrans.de](mailto:service@technotrans.de)



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